

By accepting or fulfilling any portion of the purchasing agreement or contract purchase order by SkyGeek Logistics, the seller shall agree to the identified Terms & Conditions.

TC01	SkyGeek Logistics, Inc. requires that all sellers maintain the proper identification and revision status on all specifications, drawings, work instructions, inspection requirements and any other associated technical documentation/information. Refer to AS9120 8.4.3.a		
TC02	SkyGeek Logistics, Inc., or its designee, reserves the rights for the final approval of products and services offered in addition to the processes, equipment used and release of products and services. Our organization reserves the right to designate requirements for verification or validation activities that <i>we, or our customer</i> , intend to perform at the seller's premises. Refer to AS9120 8.4.3.b, 8.4.3.f		
TC03	SkyGeek Logistics, Inc. requires that all orders filled by external providers be carried out by competent qualified personnel. Verification of competency to be determined by SkyGeek Logistics, Inc. applicable to the products and services obtained. Refer to AS9120 8.4.3.c		
TC04	SkyGeek Logistics, Inc. reserves the right to identify the requirements for external providers' interaction with the organization, which includes; <ul style="list-style-type: none"> • The use of documentation; • Telephone/Fax/Email; • Documented records of any verbal confirmation or agreements. Refer to AS9120 8.4.3.d		
TC05	External Provider shall meet the minimal performance requirements for on-time delivery and conformity of products and services, as defined by SkyGeek Logistics, Inc. <u><i>Failure to do so may result in Supplier Corrective Action Request.</i></u>		
	76%-100%	Acceptable	No Action Required
	51%-75%	Improvement Requested	Please provide an informal improvement action plan within 15 business days to address your Composite Supplier Score
	1%-50%	Immediate Action Required	Please provide a formal supplier corrective action, including objective evidence, within 10 business days to address your Composite Supplier Score
	<i>Additionally, SkyGeek Logistics, Inc. will assess potential external provider Risk to the organization or its customer and may require mitigation actions.</i> 8.4.3.e		
TC06	Where design and development activity occurs on behalf of SkyGeek Logistics, Inc., or its customer, provider shall implement a process for determining requirements (inputs/outputs), verification, validation and control of changes. All approval of design and development activity shall be carried out by SkyGeek Logistics, Inc. or its customer. 8.4.3.g		

TC07	<p>All products or services provided to SkyGeek Logistics, Inc. shall be suitably marked and packaged using industry best practices or requirements defined by SkyGeek Logistics, Inc. where applicable. All products shall be shipped and delivered in accordance with buyers requirements. SkyGeek Logistics, Inc. has the right to approve or specify any special requirements, critical items or key characteristics where applicable. 8.4.3.h</p>
TC08	<p>SkyGeek Logistics, Inc. requires that all sellers implement and maintain a certified quality system that:</p> <ul style="list-style-type: none"> • Ensures the use of customer approved/designated external providers • Notify the organization of nonconforming material, escapes or product recalls, and obtain approval for disposition • Prevent the use of unapproved, and counterfeit parts • Notify SkyGeek Logistics, Inc. of any changes to processes, products, or services, including any change in external providers' location or location of manufacture • Flow down to external providers all applicable requirements including customer requirements • Provide a certificate of conformity, test reports, or authorized release certificates, as applicable • Retain all records related to the manufacture, inspection, testing, traceability, and conformance of products and services provided under this agreement for a minimum of 10 years, unless otherwise specified. Records must be stored in a manner that ensures they are legible, readily retrievable, and protected from damage, deterioration, or loss. • At the end of the retention period, records shall be disposed of in a controlled manner to ensure confidentiality and data protection. Disposal methods must prevent unauthorized access or reconstruction (e.g., shredding paper documents, secure deletion of electronic files). • Upon request, records must be made available to SkyGeek Logistics, Inc., their customers, and regulatory authorities. • Failure to comply with these requirements may result in disqualification from future procurement. <p>In lieu of a certified quality system an audit or survey may be conducted based on the discretion of SkyGeek Logistics, Inc.</p>
TC09	<p>SkyGeek Logistics, Inc. requires that all sellers agree to the right of access by the organization, their customer, and regulatory authorities to the applicable areas of facilities and to applicable documented information, at any level of the supply chain, where determined necessary.</p>
TC10	<p>SkyGeek Logistics, Inc. requires that all sellers ensure that persons are aware of:</p> <ul style="list-style-type: none"> • Their contribution to product/service conformity • Their contribution to product safety • The importance of ethical behavior.